

## Item 5 – Appendix 3

### Rail network performance data

#### How performance is reported

Performance data for Northern and TransPennine Express (TPE) is summarised here. Northern and TPE provide most rail services in West Yorkshire. Links to summaries of other operators' performance data are also provided.

Performance data is now reported to new 'to time' measures. These measures replace the familiar 'PPM' measures and are intended to represent a more 'real world' reflection of performance as experienced by passengers. This measure records punctuality at all station stops (not just the final stop).

The main indicators used in this report are:

Measure	Explanation
Time to 3 T-3	Percentage of Recorded Station Stops called at within 3 minutes of the planned time.
Time to 15 T-15	Percentage of Recorded Station Stops called at within 15 minutes of the planned time.
Cancelled	Services subject to cancellation (in full or in part).

More information how rail performance is reported is available here:

<https://www.railedeliverygroup.com/punctuality.html> .

Rail performance data is reported on 4-week reporting periods, numbered sequentially from 1 April each year. The main periods used in this report are:

Period	Four-week date range
P6 22/06	22 August 2021 to 18 September 2021
P7 22/07	19 September 2021 to 16 October 2021
P8 22/08	17 October 2021 to 13 November 2021

Some of the charts in the report show abbreviated codes, for example '22/08'. These codes refer to the year and reporting period. The first two digits refer to the year – '22' means 2021/22, '21' means 2020/21 and so on. The latter two digits are the period in the year. So, 22/08 is the 8th reporting period in 2021/22.

We will continue to work with Transport for the North to ensure the graphical summary data provides valuable insights, including to show year-on-year comparisons.

## Northern

Northern operates most of the rail services in West Yorkshire.

Headline performance is summarised below.

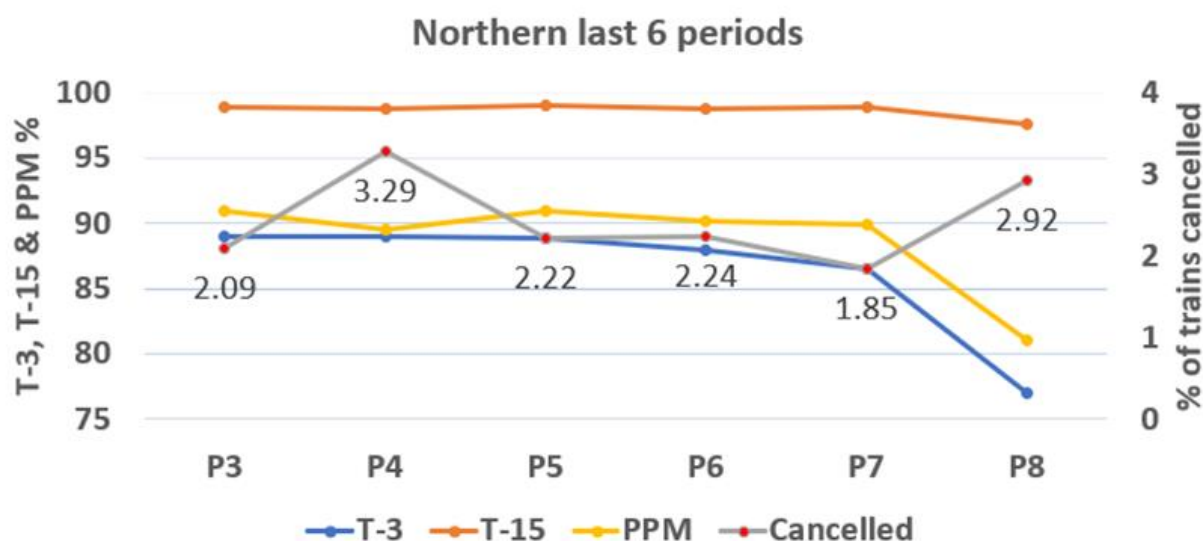
<b>Time to 3</b> (% of station calls within 3 mins of planed time)	<b>22 Aug 2021 to 18 Sep 2021</b>	<b>19 Sept 2021 to 16 Oct 2021</b>	<b>17 Oct 2021 to 13 Nov 2021</b>
Northern overall	88.0%	86.6%	77.0%
East Region (Yorkshire and East Midlands)	88.0%	88.1%	74.6%

<b>Cancelled</b>	<b>22 Aug 2021 to 18 Sep 2021</b>	<b>19 Sept 2021 to 16 Oct 2021</b>	<b>17 Oct 2021 to 13 Nov 2021</b>
Northern overall	2.24%	1.85%	2.94%
East Region (Yorkshire and East Midlands)	1.8%	1.48%	2.58%

More detailed information on Northern's performance is available here:

<https://www.northernrailway.co.uk/corporate/performance>

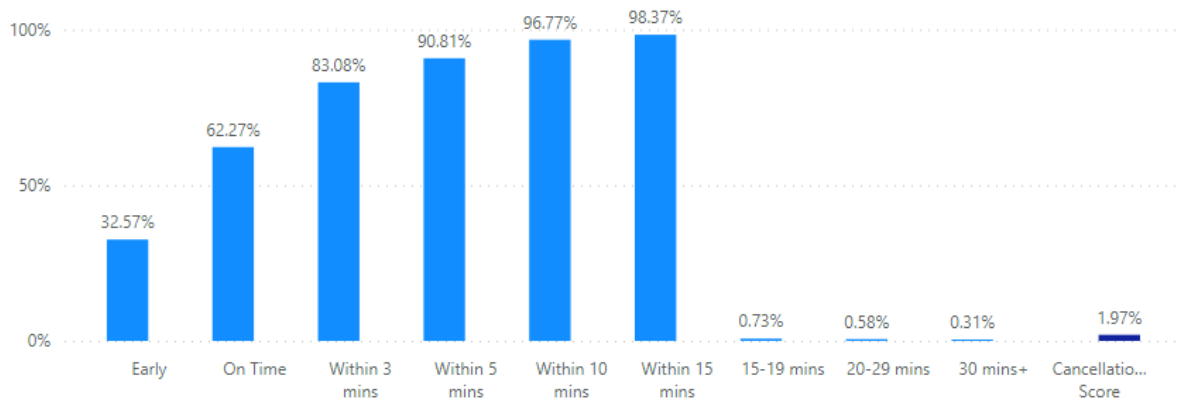
The overall trend of Northern performance for the last six 4-week reporting periods is shown below:



Key: Left axis: % of station calls within 3 minutes (T-3) of planned times, % of station calls within 15 minutes (T-15) of planned times, and legacy PPM measure.  
Right axis: % of trains cancelled.

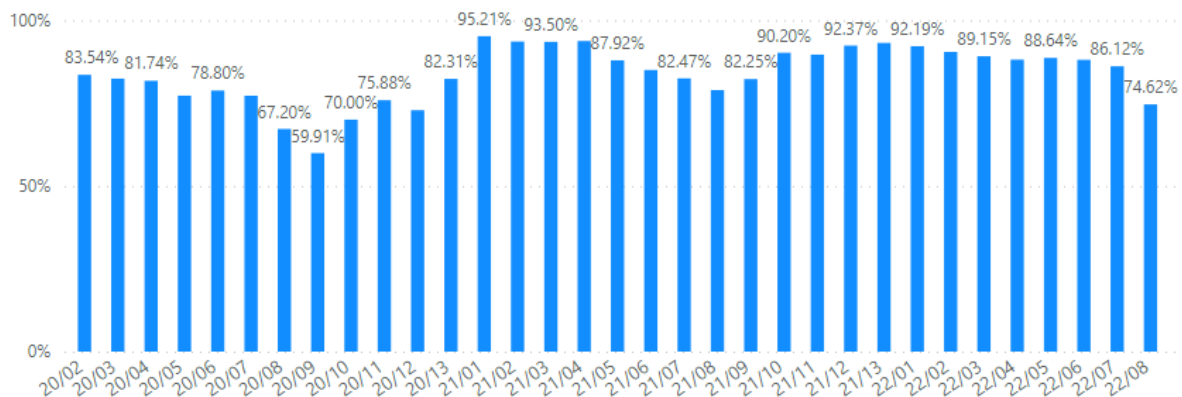
The chart below summarises Northern’s East Region (Yorkshire and East Midlands) performance from 22 August to 13 November 2021 (Period 6 to Period 8).

Punctuality at recorded station stops

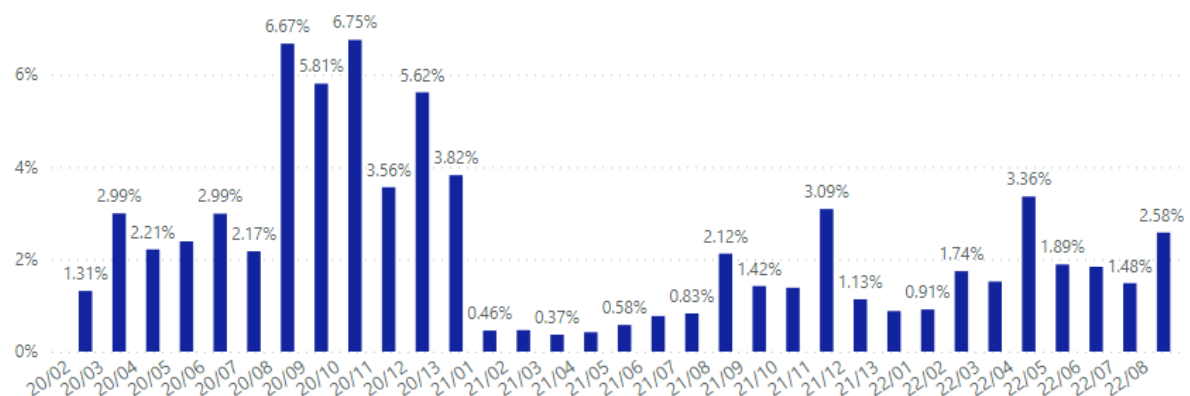


The charts below show punctuality and cancellation trends for Northern’s East Region (Yorkshire and East Midlands area) in 4-week periods from 28 April 2019 (Period 2 of 2019/20, represented as 20/02) to 13 November 2021 (Period 8 of 2021/22, represented as 22/08).

**Northern East Region: % of station calls within 3 minutes of planned time**



**Northern East Region: % of services cancelled**



## TransPennine Express

TransPennine Express operates regular services between Liverpool, Manchester, West Yorkshire, North Yorkshire and the North East via Leeds and Huddersfield.

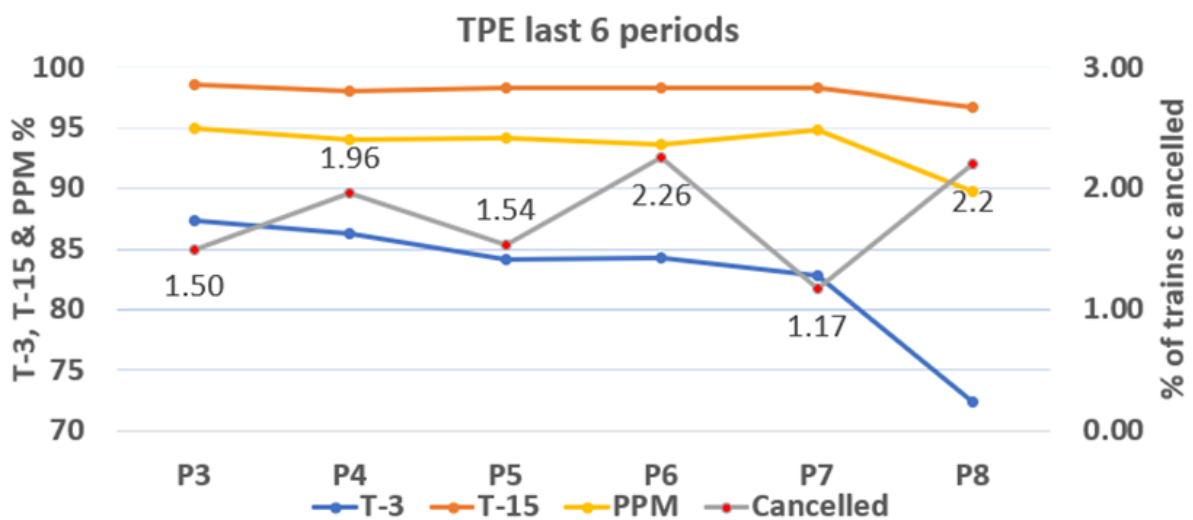
Headline performance is summarised below.

<b>Time to 3 measures</b> (% of station calls within 3 mins of planned time)	<b>22 Aug 2021 to 18 Sep 2021</b>	<b>19 Sept 2021 to 16 Oct 2021</b>	<b>17 Oct 2021 to 13 Nov 2021</b>
Overall	84.31%	82.9%	72.3%

<b>Cancelled</b>	<b>22 Aug 2021 to 18 Sep 2021</b>	<b>19 Sept 2021 to 16 Oct 2021</b>	<b>17 Oct 2021 to 13 Nov 2021</b>
Overall	2.3%	1.17%	2.2%

More detailed information on TransPennine Express performance is available here: <https://www.tpexpress.co.uk/about-us/passengers-charter/performance-transparency>

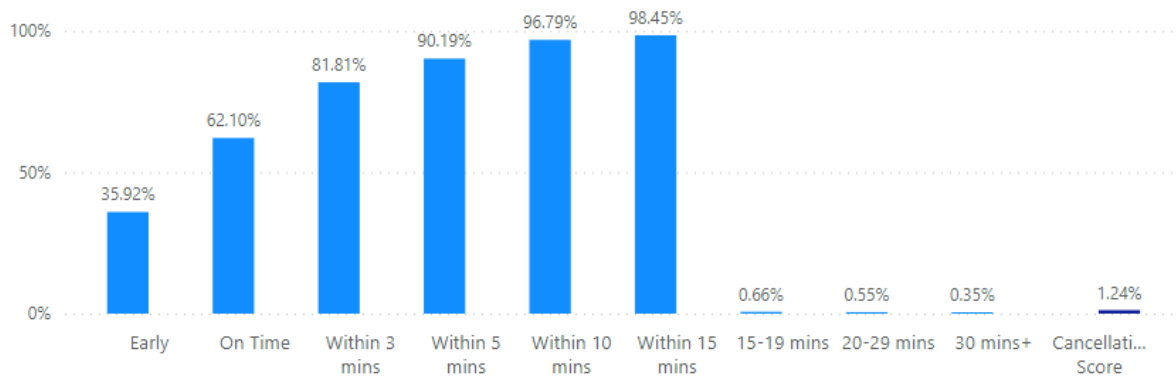
The overall trend of TPE performance for the last six 4-week reporting periods is shown below:



Key: Left axis: % of station calls within 3 minutes (T-3) of planned times, % of station calls within 15 minutes (T-15) of planned times, and legacy PPM measure. Right axis: % of trains cancelled.

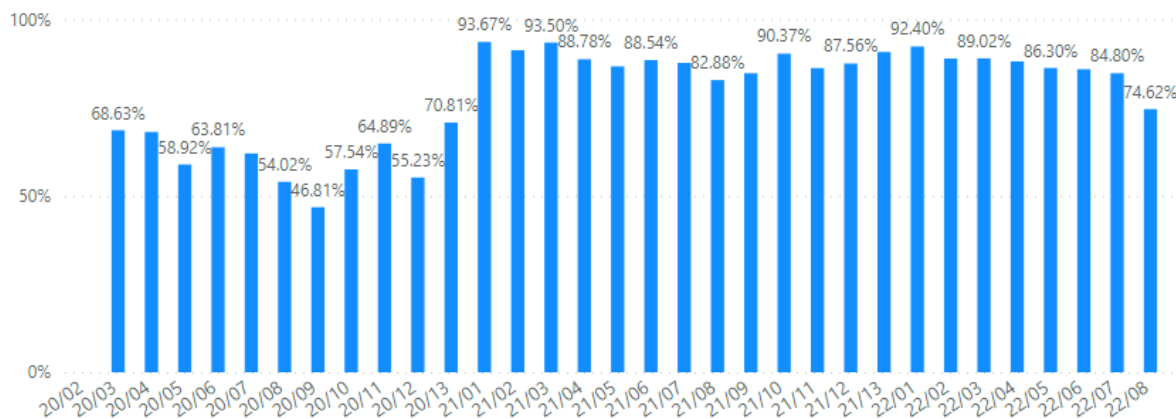
The chart below summarises TPE's North Route (services in and through West Yorkshire) performance from 22 August to 13 November 2021 (Period 6 to Period 8).

Punctuality at recorded station stops

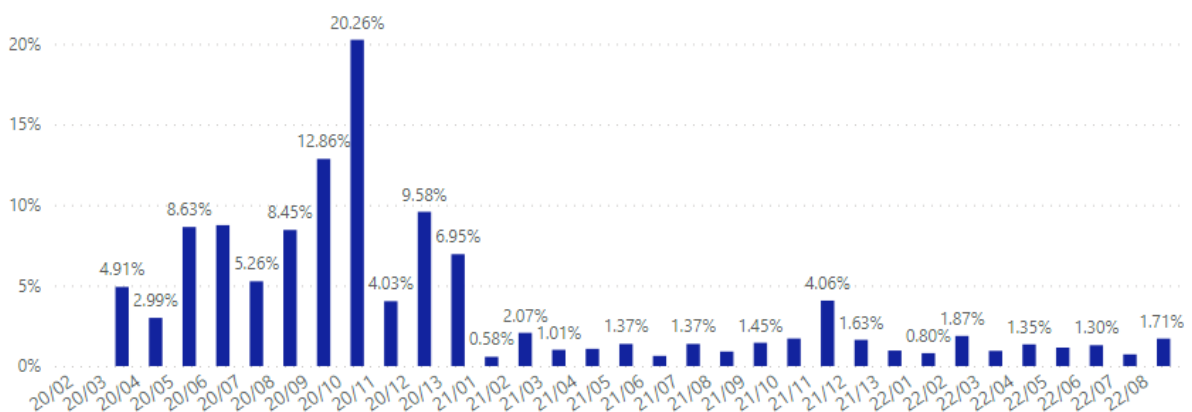


The charts below show punctuality and cancellation trends for TPE's North Route (services in and through West Yorkshire) in 4-week periods from 28 April 2019 (Period 2 of 2019/20, represented as 20/02) to 13 November 2021 (Period 8 of 2021/22, represented as 22/08).

TPE North Route: % of station calls within 3 minutes of planned time



TPE North Route: % of services cancelled



## LNER

LNER operates regular services between West Yorkshire and London.

A summary of LNER's recent performance is available here:

<https://www.lner.co.uk/about-us/our-performance-figures/>

## Cross Country

Cross Country operates services between Scotland, the North East, West and South Yorkshire, the Midlands and South West.

A summary of Cross Country's recent performance is available here:

<https://www.crosscountrytrains.co.uk/about-us/key-business-performance-indicators>

## Grand Central

Grand Central operates trains between Bradford and London via Halifax, Mirfield, Brighouse, Wakefield, and Pontefract.

A summary of Grand Central's recent performance is available here:

<https://www.grandcentralrail.com/about-us/how-are-we-doing/punctuality>